

CONSULATE GENERAL OF INDIA
ATLANTA

No. ATL/551/03/2022

5 August 2022

EXPRESSION OF INTEREST No.01/2022

The Consulate General of India, Atlanta invites expression of interest for engaging services of local agents for booking of hotels and air tickets for domestic and international travel.

2. Consulate's website <https://www.indiainatlanta.gov.in/Tender> and Central Procurement Portal (CPP) at <https://eprocure.gov.in/cppp/> may also be referred to for complete details, scope of work, and conditions of eligibility.
3. The proposal for expression of interest should be submitted to Mr. Rajib Bhattacharya, Head of Chancery, Consulate General of India, 5549, Glenridge Drive, Sandy Springs, GA-30342.
4. Last date for receipt of proposal for expression of interest is 26 August, 2022 at 1200 noon.



(Rajib Bhattacharya)

Head of Chancery
Consulate General of India, Atlanta

Tel: (404) 549-8778

Email: hoc.atlanta@mea.gov.in

No. ATL/551/03/2022

CONSULATE GENERAL OF INDIA
ATLANTA

(Expression of Interest)

Sub: Booking of hotels and air tickets for domestic and international travel at the request of the Consulate General of India, Atlanta.

1. Background:

This document is for engaging services of local agents for booking of hotels and air tickets for domestic and international travel at the request of the Consulate General of India, Atlanta. The Expression of Interest (EOI) for providing hotel and air ticket booking services are invited as per details given in the following paras.

2. Scope of work:

The following would be the scope of work:

- a. Booking of best available fare air tickets and train tickets in the communicated category on domestic sector, i.e. within USA.
- b. Booking of best available fare air tickets in the communicated category on international sector.
- c. Booking of hotels within USA.

The Consulate may request for booking of air/train tickets in Economy/Business/Club/First Class.

3. Inviting expression of interest from companies:

All reputed agencies interested in rendering their service for the work broadly outlined above may send in their EOI to the Consulate. The terms and conditions for empanelment of local travel agents will be as under:

- i. The agent provides the best available fare in the requested category at all times.
- ii. During office hours, the agency must remain reachable by phone and email.
- iii. The agency must ensure availability of one contact person for urgent bookings beyond office hours (0930-1800 EST), weekends and holidays. The contact person must be available over phone, e-mail and any other form of mobile communication app that is intimated by the Embassy.
- iv. Embassy's request for booking of hotel & air/train tickets may be addressed promptly, preferably on the same day. In case of any urgency, the request may be addressed at the earliest possible.
- v. On every occasion, the final award of work (i.e. booking of ticket) shall be given to the agent with lowest quote.

- vi. The invoices may be raised as per standard business practice. The invoices received in order shall be settled by the Consulate within 15 business days, excluding holidays observed by the Consulate. The payment of invoices shall be made preferably through bank transfer or through cheque.
- vii. The invoice shall clearly mention the cost of ticket and the agency charges being levied for the services rendered.
- viii. Consulate being a Diplomatic Mission in the US has tax exempt status and hence, Consulate will not pay any taxes on agency charges as per the tax exempt status.
- ix. Agencies that have established local office within USA shall be preferred.
- x. Previous experience in this field of working with any Consulate will be taken into consideration. Past experience working with any Embassy/Consulate of India around the world is preferable.
- xi. The proposals/expression of interests hence submitted by the local agency must ensure to provide a copy of certificate of incorporation, including details of promoter/proprietor/owner and corporate/regional address of the company.
- xii. The proposals submitted must be on the letter head of the company. It must incorporate the contact details of authorised representative.

4. Contact Person:

The advertisement has been placed on the Central Public Procurement Portal (CPPP) and the Official Website of the Consulate General of India, Atlanta. Proposals would be accepted till 26th August 2022 (1200 noon). The Proposal in sealed cover should be submitted to Mr. Rajib Bhattacharya, Head of Chancery, Consulate General of India, 5549, Glenridge Drive, Sandy Springs, GA-30342, Tel: (404) 549-8778, email: hoc.atlanta@mea.gov.in.

5. Evaluation and Selection:

It is proposed to open proposals on 28th August 2022 at 1500 hours. The proposal offering as per scope of work, good credentials, past experience with Diplomatic Mission (as outlined in para 3 sub para ii above) and best prices would be selected for the award of the job. Consulate shall add reputed agencies hence selected to its panel for rendering the aforementioned services. However, the final decision would rest with Consulate General of India, Atlanta and no explanation will be owed to anyone about the selection process of the local agent for the job.



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